Genie

Radiology eRequests in Genie

eRequests allows you to easily send and monitor radiology requests — giving you greater visibility over the status of your patient's results and ensuring all information is instantly sent to the radiology provider.

Activating eRequests

1. Check Your Genie Version

Ensure you're running Genie version 10.2.2 or above:

- If you're on 10.2.2 to 10.2.6, manual activation is required.
- If you're on 10.2.7 or above, eRequests are enabled by default — follow the steps on sending eRequests.

2. Manual Activation (for Genie 10.2.2 – 10.2.6)

Log in as a user with permission to Use Execute Commands in Edit Groups, then:

- Navigate to: File > Execute Command
- Enter the following command: syslookup_update("EOrders_Enabled";"True")
- Click OK. The window will briefly flash and reappear. You can then close it.

Radiology eRequests should now be available.
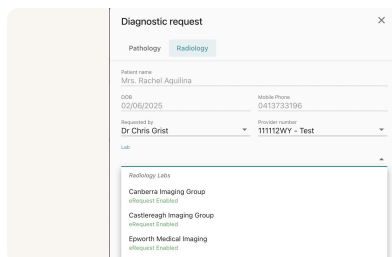
3. Configure Preferences

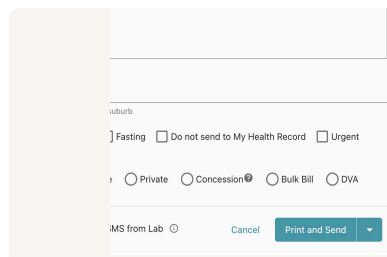Update your Practice and User Preferences to finalise eRequests setup.

Scan the QR code
to view the eRequests
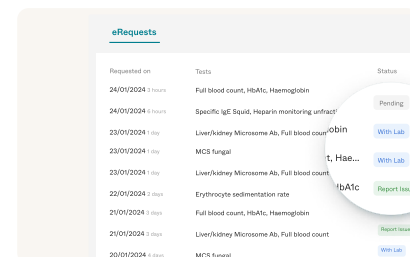Activation Guide

Sending & Tracking eRequests

1. **Add a Request:** Right-click the **patient's appointment** and select eRequests, or open the **patient's clinical** window and navigate to **Tools > Add eRequest** (or Tools > Add eOrder in Genie 10.2.3 and below).

2. **Choose Lab:** Pick the lab from the dropdown. You can set a default if you prefer.

3. **Send Request:** Complete the form, then click **Print and Send**.

4. **Track Results:** View your requests from **Open > eOrders** or **Open > eRequests** in Genie 10.2.6 and above.